Do I have to be a current student to check out audio visual equipment?
Yes – You must be a current student, faculty, or staff to check out equipment.

Can I check out a laptop for the semester?
No – Our normal check out time for a laptop is 24 hours, but we can make exceptions.

I would like to check out a projector and DVD player for home movies.
No – Cardinal Stritch University equipment is only for educational purposes in learning spaces. Not for personal use.

I tried playing a video clip on the classroom computer, but there was no audio or the volume was very low.
This could be multiple issues – The volume speakers are not turned on, audio software is muted, the dial on laptop is turned down, or the audio speaker is unplugged.

I can’t seem to get a signal to the projector from the classroom computer.
This could be multiple issues – The projector is not on the right signal, VGA switch box is on B, cable is disconnected from the laptop. Instructions for projector signal are on each classroom podium/cart or the AV website. If none of these works, call the Classroom Support office.

I have a Mac laptop. Is it possible to hook it up to the projector?
Yes – If you do not have the adapter, we can supply you with an adapter to hook up to the external “b” cable on our podiums.

I’m in a room with a technology cart and no extra “b” cable to hook up my laptop. What can I do?
Call our department. We can deliver a projector to your classroom for your laptop.

How do I check out equipment? What equipment does your department have?
Here is a list of what equipment is available. You can request equipment through our online form.

When I start up the projector an error message comes up and the projector shuts down.
The message that is coming up is probably “Please clean filter.” This will not affect the projector’s performance. This is a warning for the air filter to be cleaned. If you see this message in your classroom, please notify Classroom Support.